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Duplex-Cleaning-Machines



@Duplex UK



Duplex CleaningUK



Duplex Cleaning Machines



**Protect your investment with a**

## **PREVENTATIVE MAINTENANCE AGREEMENT**

### **10 good reasons why you should have a PMA**

- 1. Repair is never cheaper than correct maintenance**
- 2. 20% off all parts including brushes and chemicals**
- 3. Two or three pre booked service calls**
- 4. Free training during any service visit**
- 5. Six monthly Portable Appliance Test**
- 6. On site advice from a fully trained engineer during service visits**
- 7. Machines maintained regularly perform better for longer**
- 8. Regular newsletters with useful hints, tips and offers**
- 9. 20% discount on PMA for two or more machines at same location**
- 10. Extra 10% discount if PMA taken out for three years**

Regular maintenance will not only enhance the performance of your machine but serve to provide a longer working life. We offer a maintenance agreement as follows and our charges are outlined below:

#### ANNUAL CHARGE

1 Machine	£225.00 + VAT	for 2 service calls per year
2 <sup>nd</sup> machine(s) at same site	£180.00 + vat	for 2 service calls per year
Three phase machines (415v)	£350.00 + VAT	for 2 service calls per year

For 2nd and subsequent machines standard price less 20% per machine if at same site + VAT  
 All parts fitted other than those included in the service schedule (see service schedule) will be supplied at a discounted rate of list price less 20%. Brushes, chemicals etc will also be supplied at 20% discount.  
 A further discount of 10% on our standard charges will be given if a PMA is taken for a three year period.  
 Duplex will undertake a regular service check on your machine(s). The fee covers call-out and labour charges only. Parts fitted if not covered by warranty or the service agreement will be chargeable. The maintenance covers only those repairs and service call-outs outlined in the schedule.

**Email [service@duplex-cleaning.com](mailto:service@duplex-cleaning.com) to start your PMA today!**

**DUPLEX RESERVE THE RIGHT IN SOME POSTAL AREAS TO UPLIFT MACHINES FOR SERVICING IN OUR WORKSHOP - THERE WILL BE NO EXTRA CHARGE FOR THIS ON A PMA AGREEMENT & THE MACHINE WILL BE RETURNED BY OUR CARRIERS**

**Service, maintenance and PMA renewal - [service@duplex-cleaning.com](mailto:service@duplex-cleaning.com)  
 Parts and chemical orders - [alfie@duplex-cleaning.com](mailto:alfie@duplex-cleaning.com)**